



Ward: N/A

Internal Audit 2016/17 Annual Audit Plan & 2016/19 3 Year Strategic Audit Plan

Report by the Acting Head of Internal Audit

1.0 Summary

1.1 This report presents the draft Internal Audit 2016/17 Annual Audit Plan and 2016/19 3 Year Strategic Audit Plan for consideration and approval.

2.0 Background

- 2.1 The Annual Audit Plan and 3 Year Strategic Audit Plan have since 1998, been presented annually to Members for approval.
- 2.2 In drafting the 2016/17 Annual Audit Plan and the 2016/19 3 Year Strategic Audit Plan, the Acting Head of Internal Audit has completed a re-assessment of the Councils' audit universe in order to focus reduced audit resources on completing audits in high risk areas. The draft plans have therefore been formulated by:
 - Mapping the current directorates and services against the risks contained within the Councils' corporate and service risk registers to identify potential audits;
 - Mapping audits performed in recent years and current issues impacting on Local Government against the directorates and service areas to identify further potential audits (this has highlighted some areas where risks should be considered for inclusion in the risk registers);
 - Considering the requirements of the Chartered Institute of Internal Auditors (CIIA) International Standards which became effective from 1 April 2013.
- 2.3 The Acting Head of Internal Audit and Head of Finance attended the Councils' Leadership Team meeting on 16 February to advise them on the way that the Audit Plans would be developed and to seek their comments. The plans were then drafted and provided to the Head of Finance for her consideration before being sent to the Directors and Heads of Service for comment. When writing this report we are still awaiting feedback from senior officers and any comments received will be addressed against the attached draft plans and advised to the committee on or before the meeting.
- 2.4 The proposed 2016/17 Annual Audit Plan (which includes the proposed quarterly split) is attached as **Appendix A.** The proposed 2016/19 3 Year Strategic Audit Plan is attached as **Appendix B**.

3.0 Proposals

3.1 The proposed 2016/17 Annual Internal Audit Plan is presented for approval by this committee. The plan consists of 43 audits and 559 days of work allocated as summarised below:

Category of Work	Type of Work	Number of Days	
Audits of Very High & High Risk areas	System audits & annual testing of key financial and governance systems	259	
Audits of Very High & High Risk areas	Cross service audits	30	
ICT Audits	Specialist ICT related audits and Application Reviews	80	
Contract Audits	Specialist reviews & Contract examination	30	
NFI	Co-Ordination & investigation of matches	20	
Follow Up	Follow up to confirm implementation of agreed audit recommendations	30	
Other	Management, & Contingency	65	
Total Days in Plan		514	

- 3.2 An ongoing system of monitoring the progress of audit work against the plan is in place. Monthly progress is reported to the Head of Finance and quarterly reports on progress are presented to this Committee. In accordance with the Terms of Reference, other reports may be presented to the Committee as necessary during the year.
- 3.3 The Committee is also asked to consider whether there are any specific areas of interest which they would like to see covered in the 2016/17 Annual Audit Plan.

4.0 Legal

4.1 There are no legal matters arising as a result of this report.

5.0 Financial implications

5.1 These plans have been based on reducing the Audit plan by 1/3 a year in accordance with the savings reported to Overview & Scrutiny Committee on 26 November 2015.

6.0 Recommendations

- 6.1 That the Committee consider whether there are any specific audits which they would like to see progressed in 2016/17 which are not currently contained within the proposed plans.
- 6.2 That the 2016/17 Annual Audit Plan and the 2016/19 3 Year Strategic Audit Plan be approved

Local Government Act 1972 Background Papers:

Contact Officer:

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Schedule of Other Matters

1.0 Council Priority

1.1 The report does not seek to meet any particular Council priorities.

2.0 Specific Action Plans

- 2.1 (A) Matter considered and no issues identified.
 - (B) Matter considered and no issues identified.

3.0 Sustainability Issues

3.1 Matter considered and no issues identified.

4.0 Equality Issues

4.1 Matter considered and no issues identified.

5.0 Community Safety Issues (Section 17)

5.1 Matter considered and no issues identified.

6.0 Human Rights Issues

6.1 Matter considered and no issues identified.

7.0 Reputation

7.1 Matter considered and no issues identified.

8.0 Consultations

- 8.1 (A) Matter considered and no issues identified.
 - (B) Matter considered and no issues identified.

9.0 Risk Assessment

9.1 Matter considered and no issues identified.

10.0 Health & Safety Issues

10.1 Matter considered and no issues identified.

11.0 Procurement Strategy

11.1 Matter considered and no issues identified.

12.0 Partnership Working

12.1 Matter considered and no issues identified.

CHIEF EXECUTIVE	Q1	Q2	Q3	Q4
COMMUNITIES				
Leisure WBC Leisure Trust - Contract Management]	8		
Housing]	,		
Compliance with the Housing & Planning Bill 2015]	 	ļ	10
Rent Collection and Collection of Arrears]	 	10	
Right to Buy	8	 		
Sheltered Accommodation]	 		8
Wellbeing Contract Management audit - Voluntary & Community contract]	10		
Contract Management audit - Voluntary & Community contract Environment]	10	ļ	,
CUSTOMER SERVICES				
Disability Awareness	8			
Revenues & Benefits]	1		
WBC Revenues (Council Tax & NDR)	1	 	15	
WBC Benefits]	1	10	
CenSus - NDR]	1	30	
Waste & Cleansing Fleet & Transport Management	8	 		
Fleet & Transport Management Customer Contact & Engagement	°	1		
Contact & Engagement Contact Centre]	10		
Building Control & Land Charges]	.~		
Local Land Charges	10	 		
ECONOMY				
Culture				
Place & Investment]	 		
Fixed Assets	 	 		10
Growth		 		
Compliance with the Housing & Planning Bill 2015	10			
DIGITAL & RESOURCES Finance				
Finance Medium Term Financial Strategy	8	 		
Medium Term Financial Strategy General Ledger	 	 	10	
Capital Accounting	1	 	.~	8
Treasury Management]	 		8
Creditors	 	 	10	
Debtors		 	10	
Payroll]	 		10
Cashiering	 	 		10
Legal Services		4.5		
Corporate Governance]	10		
Digital & Design Risk Management	 	 		10
People	1	 		IU
Business & Technical Services		 		
Organisational Development]	 		
COMPUTER AUDITS				
Cyber Security		15		
Operating system review]	 		10
Firewall Security	10	 		
Penetration Testing	15	 		
Remote Access protals/VPN]	l		10
Disaster Recovery Telephony]	5	15	
CONTRACT AUDITS			ıυ	
Programme Management		10		
Final Accounts]	10		
Contract Management audits	<u></u>	10		
CROSS SERVICE REVIEWS				
Fire Risk Management	10			
Property Management	 	10		
Welfare Reform - Support to claimants				10
OTHER Management & Admin	4.5	40	40	40
Management & Admin	10 6.5	10	10 6.5	10 6
Ad-Hoc/Contingency NFI Co-Ordination	6.5 2.5	6 2.5	6.5 2.5	6 2.5
NFI Co-Ordination NFI Testing	2.5 2.5	2.5 2.5	2.5 2.5	2.5 2.5
Follow Up	7.5	7.5	7.5	7.5
	116	126.5	139	132.5

DRAFT 3 YEAR 2016-19 STRATEGIC PLAN APPENDIX B

CHIEF EXECUTIVE	16/17	17/18	18/19	NOTES
COMMINITIES				
COMMUNITIES Leisure				
WBC Leisure Trust - Contract Management	8			Postponed from 2015/16 Plan
Housing	ŭ			.,,
Compliance with the Housing & Planning Bill 2015	10			
Local Plans for new homes		10		
Housing Maintenance			10	
Housing Tenancy		8		
Rent Collection and Collection of Arrears	10	10	10	Annual audit
Right to Buy	8			
Void Management			8	
Sheltered Accommodation	8			
Leasehold Management		8		
Private Sector Leasing arrangements		8		
Homelessness		15		
Wellbeing				
Grants to Voluntary Orgs/ ADC Pot of Gold	40		8	
Contract Management audit - Voluntary & Community contract	10		45	Look at all of the Mellesian and analysis
Partnerships Environment			15	Look at all of the Wellbeing partnerships
CUSTOMER SERVICES				
Disability Awareness	8			
Revenues & Benefits	o			
WBC Revenues (Council Tax & NDR)	15	15	15	
WBC Benefits	10	10	10	
CenSus - NDR	30	10	10*	Cover all 3 areas in 17/18 due to service coming back from CenSus
CenSus - Benefits		10	10*	* possiby cover within overall W & A Revs & Bens audits
CenSus - Council Tax		10	10*	
Waste & Cleansing				
Waste Management			8	
Recycling		10		
AWCS			10	
Fleet & Transport Management	8			
Customer Contact & Engagement				
Contact Centre	10		40	
Electoral Services			10	
Building Control & Land Charges			40	
Building Control Local Land Charges	10		10	
Local Land & Property Gazetteer	10		8	
ECONOMY			0	
Culture				
Visitors & Events			10	
Place & Investment				
Economic Development			10	
Fixed Assets	10	10	10	Annual audit
Growth				
Compliance with the Housing & Planning Bill 2015	10			
Planning			10	
Estates		10		
Local Development Framework			10	
DIGITAL & RESOURCES				
Finance Medium Term Financial Strategy	8			
Budget Monitoring	0	10		
General Ledger	10	10	10	Annual audit
Business rate Forecasting & Income Projection		8		
Capital Accounting	8	8	8	Annual audit
Treasury Management	8	8	8	Annual audit
Tax Risk assessments (VAT & employee taxes)		8		
Creditors	10	10	10	Annual audit
Debtors	10	10	10	Annual audit
Payroll	10	10	10	Annual audit
Cashiering	10	10	10	Annual audit
Counter Fraud Arrangements & Fraud Awareness			10	
Legal Services				Appual qualit
Corporate Governance	10	10	10	Annual audit
Compliance with the Preedom of Information Act		10	10	
Compliance with the Data Protection Act Adoption of powers from the Psychoactive Substance Bill 2015		10	8	
Digital & Design			O	
ICT Management & Strategy		10		
Risk Management	10	10	10	Annual audit
People			.0	
Business & Technical Services				
Organisational Development				
COMPUTER AUDITS				
HMS Application			10	
Other application audit (to be determined)		10		
Cyber Security	15			
Thematic review of password security of all key systems		15		
Operating system review	10			
Incident Management			10	
Firewall Security	10			
Web Security		15		
Internet & Email security	45		10	
Penetration Testing	15	40		
Bring Your Own Devices		10		
Gap analysis against Government Cyber Essentials Initiative		15	45	
Network Infrastructure Security Mobile Devices		10	15	
Remote Access protals/VPN	10	10		
Disaster Recovery	5		15	Extended follow-up in 16/17
Telephony	15		13	Postponed from 2015/16 Plan
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Data Protection & Information Governance	1	Ī	15	
CONTRACT AUDITS				
Programme Management	10			Postponed from 2015/16 Plan
Final Accounts	10			Postponed from 2015/16 Plan
Contract Management audits	10	10	20	Contracts to be determined
Compliance with Public Contacts Regulations 2015		10		
Procurement Regulations			10	
CROSS SERVICE REVIEWS				
Fire Risk Management	10			
Project Management			10	
Property Management	10			
Debt Management		8		Debt recovery reviewed as part of rent accounting, NDR, C Tax and Debtors audits
Business Continuity			10	
Welfare Reform - Support to claimants	10			
Ethics (including gifts & hospitalities and declarations of interest)		8		
OTHER				
Management & Admin	40	40	40	
Ad-Hoc/Contingency	25	25	20	
NFI Co-Ordination	10	10	10	
NFI Testing	10	25	10	
Follow Up	30	25	20	
	514	512	511	